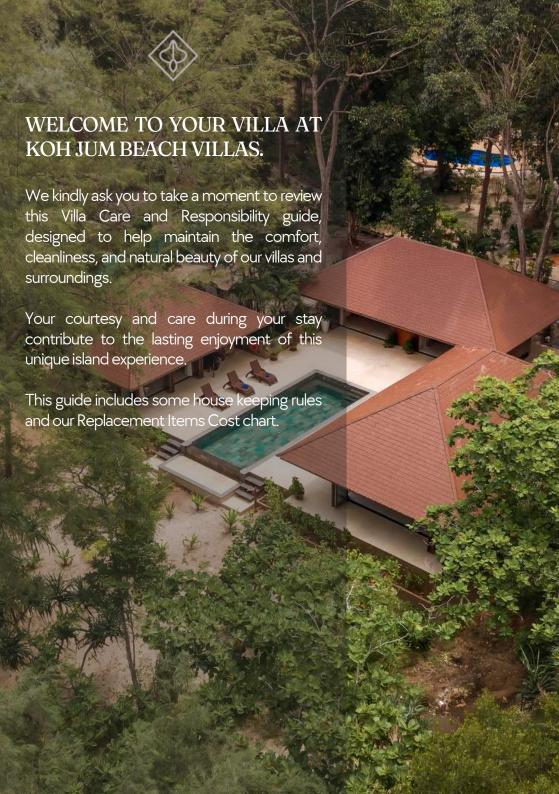


VILLA CARE & RESPONSIBILITY Loh Jum Beach Villas

Caring for Your Villa and the Island





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Air Conditioning

Efficient Cooling for a Sustainable Stay

Our villas are designed to maximise natural sea breezes, reducing the need for air conditioning. When needed, air conditioners use energy-star systems with smart temperature controls and insulated roofing to enhance efficiency. We kindly ask guests to set the temperature between 24-26°C, keep doors and windows closed while in use, and turn off units when leaving the villa for extended periods. These practices ensure a comfortable stay while conserving energy and protecting the environment.

Babies and Young Children

Extra comfort for our youngest guests and their families

For families with young children, we offer a range of amenities to make your stay comfortable. Please supervise children, especially around pools and balconies, and keep breakable items out of reach. Our team is available to provide additional guidance to ensure a safe and enjoyable experience for your little ones.

Babysitting service available on request. Please discuss with the Guest Services Team.

Check In / Check Out

Streamlined for a pleasant start and end to your stay

Check-in begins at 3 pm, and we kindly ask that you check out by 11 am to allow for villa preparation. Our team will assist with luggage and transportation on request. If you have an early departure, please settle any outstanding balances the night before to ensure a smooth checkout process



Dress Code

Respectful attire supports our community values

Out of respect for local customs, we kindly ask that guests refrain from topless sunbathing at the villas or on the beach. Koh Jum embraces traditional values, and your courtesy helps us maintain a harmonious relationship with the community.

Fire Safety Policies

A safer stay through thoughtful precaution

For the safety of all guests, smoking is not permitted inside the villas, around pools, or in the restaurant. Please use designated outdoor smoking areas and avoid lighting candles indoors. Mosquito coils should only be used on the ceramic plates provided. With no fire services on the island, extra caution is appreciated.

Kitchen

Mindful use ensures a delightful cooking experience

Our villas are equipped with high-quality kitchenware for you to enjoy during your stay. We kindly ask guests to treat these items with care to ensure they remain in excellent condition for future visitors. Any damages to kitchen equipment may incur a replacement charge, so we appreciate your mindfulness in using these amenities.

Mini-Bar

A selection curated for your in-villa indulgence

The mini-bar offers a selection of drinks and snacks for your convenience, replenished daily. Please let us know if you would like anything specific, and our staff will be happy to assist.



Noise

Respect the calm that Koh Jum offers to all

To preserve the tranquility of Koh Jum, we kindly ask that guests respect a quiet environment, particularly after 10 pm. This ensures that everyone can enjoy the peaceful, natural surroundings that make this island special.

Pets

Enjoy the company of our resident cats responsibly

We have friendly resident cats on the property. If you prefer not to have them around your villa, please inform our team. We also request that you refrain from feeding or engaging with any stray animals to help maintain a peaceful environment for all guests.

Pool

Enjoy a clean, safe, and refreshing swim

To help us keep the pool clean for everyone, please shower before entering. We provide blue towels for poolside lounging and request that glassware be kept out of the pool area. Please also note that the pool is not supervised, so be sure to keep an eye on the little ones. Safety always comes first!

Recycling

Join us in preserving Koh Jum's natural beauty

Koh Jum Beach Villas takes sustainability seriously. Please use the recycling bins provided for glass, plastic, and paper waste. We are grateful for your help in preserving our island's natural beauty.

Safety Deposit Box

Your valuables secured for peace of mind

Each villa is equipped with a safe for your valuables. We strongly recommend using the safe for items such as cash, passports, and jewellery, as the resort cannot accept liability for any personal items that are lost or misplaced.



Toiletries

Eco-conscious choices for you and the environment

We provide eco-friendly toiletries made from natural ingredients and free from harmful chemicals. These products are designed to be gentle on both you and our environment. If you need a refill during your stay, simply let us know, and we'll be happy to restock them for you. We kindly ask guests to refrain from bringing or purchasing chemical-based products, as these can pollute our land and marine ecosystem. By using eco-friendly products, we're collectively helping to preserve the pristine natural beauty of Koh Jum. Thank you for joining us in this commitment.

Toilets

Eco-friendly and mindful usage for a sustainable stay

Our villas feature eco-friendly, low-flush toilets connected to biodegradable septic systems. Please avoid flushing sanitary items or other waste to help us maintain our sustainable plumbing practices.

Damages

Help us maintain the villas' charm for future guests

Our villas are lovingly maintained for the enjoyment of all guests. We kindly ask that you report any accidental damages to our staff. Certain items have replacement costs, which will be charged if needed to ensure the villa remains in top condition for future visitors. Please see our Replacement Items Sheet for itemised pricing.



Replacement Items Sheet	
Item	Prices/Baht
Bed Sheet 7ft	в 970
Bed Sheet 6ft	B700
Bed Sheet 3.5ft	B425
Pillow	B425
Pillow Case	B120
White Towel	B310
Blue Towel	B459
Face Towel	B175
Bathroom Mat	\$115
Wine Glass	B100
Champagne Glass	B120
Water Glass - Tall	₿60
Shot Glass	₿60
Plastic Glass	B200
Beer Glass	\$70
Mug	B120
Tea Cup & Saucer	₿100
Plate - Large	₿18O
Plate - Small	\$100
Bowl	B150



Replacement Items Sheet		
Item	Prices/Baht	
Chop Sticks	B20	
Knife	\$100	
Dessert Spoon	\$100	
Tea Spoon	B30	
Large Serving Spoon	₿80	
Cooking Pots	₿360	
Cooking Pans	₿680	
Cutting Board	B170	
Toiletry Dispensers	B300	
Bathrobes	B650 / B750	
Water Bottle	₿350	
Trash Hero Water Bottle	₿250	
Torch Light	B200	
Custom Charges	Guest	
	Services	
VAT & TAX	+7% VAT	

