



Sustainability progress report

Goal	Date	Department	Achievements	Ongoing
No Styrofoam boxes	1/7/2019	Food and Beverage	Only exception is ice cream delivery from Phuket These are reused for shopping	Yes
No plastic bags from our staff and suppliers that deliver products to KJBV	1/8/2019	All departments	Has been mostly successful	Yes
Online English and Chinese course application for resort's staff	1/9/2019	All departments	Good program and some good competition for best student. Company provider out of business	Complete
No plastic bags used on recycle bins in villas and laundry area	1/9/2019	Housekeeping department	Works well, eliminated large plastic bags but with Covid this was stopped in Villas due to health and safety	No
Cut use of printing paper for sending out departure letters, guest bills and questionnaires.	1/10/2019	Front Office department	Switched to online survey	Yes
Purchase of AED (Automated External Defibrillator)	1/12/2019	All Departments	12 staff trained with AED and first aid, refresher training planed in 2021, cancelled due to Covid.	2023
Teach staff how to do composting	1/2/2020	Landscape / Housekeeping	Works well with no smell and great soil for garden	Yes
Staff take food scraps for chicken feed	1/2/2020	Food and Beverage	Saves staff money on feeding chickens	Yes
Build local chicken farm	1/4/2020	Landscape / F&B	Was built but did not get chickens as Covid slowdown	No
Cross train staff to engage in different departments	10/12/2020	All Departments	Many staff cross trained and helps reduce costs	Yes Low season

Updating SOP and Policies	05/08/2021	All Departments	Ensure all staff understand policies and procedures	Yes
Using of QR codes	07/28/2021	All Departments	QR codes replaced paper menus, Covid safety	Yes
Placing a beach garbage collection bag in villa	08/08/2021	Housekeeping	Many customers use these and help with awareness	Yes
Participating in "World wellness week"	19/08/2022	All Departments	Created organic wellness drink, 2km beach clean, planted 200 seedlings	No
Water bottle plant	2017-Present	All Departments	Saves on average 5,000 plastic bottles per month (500 ml)	Yes
Glass crusher	2017-Present	All Departments	Glass bottles are crushed and used in cement	Yes
Collecting plant seeds and cuttings	2020-2022	Garden Team	Over 1,000 seedlings planted each year	Yes
Plant 1,000 seedlings per year	2023	Garden Team	Ongoing throughout the rainy season	Yes
Install 20 kw Solar panels	2023	Engineering	Installed 30.8 kw of panels operational Feb 25, 2023	
Install Garbage Incinerator	2023	Engineering	Purchased and using January 28, 2023	
Eliminate Styrofoam box from ice cream supplier, 1 or 2 per month	2023	Food and Beverage	Return past order boxes to supplier on delivery	Yes